



PAVRO



Professional Association of Volunteer Leaders- Ontario

LEADING VOLUNTEER ENGAGEMENT

CONTACT US AT

✉ pavro@pavro.on.ca
🌐 www.pavro.on.ca

The Powerline
Summer Edition is
here!

August 2017 | ePowerline

Member Newsletter

PAVRO Annual Report 2017

PAVRO by the numbers

13
Board
Members

Mentors/Mentees
6 ----- 7

22
Committee
Volunteers

13
Special
Project
Volunteers



59

212

6
New Certified
Members



51
Certified
Members

20
Re-certified
Members



Facebook
Posts

In this Issue:

- PAVRO by the numbers!
- LIVE 2017 wrap up
- Member Spotlight
- Welcome to the Board
- SVOS

"I would like to thank all our members for the work you do every day to ensure volunteers in Ontario are having a great experience. By continuing your membership with PAVRO you understand the need to keep the Volunteer Management Profession alive and growing. I would encourage you to become more involved in PAVRO - We have a special place for you!"

Lisa Rae
President, PAVRO

Together, we are realizing PAVRO's vision to create a world where the professional management and leadership of volunteers is respected, valued and recognized as essential to a civic society.

Congratulations to the 2017 PAVRO Award Recipients!

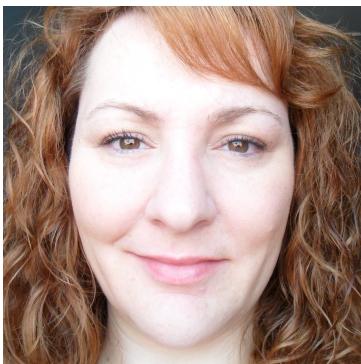


Young
Leader
Award-
Samantha
Chivers



Partnership
Award-
Endeavour
Volunteer
Consulting for
Nonprofits

Linda
Buchanan
Award-
Erin Spink



Presidents
Award-
Kathleen
Douglass



Over the next few months we will be featuring each recipient's profile. This month we are pleased to present Kathleen Douglass, recipient of the Presidents Award.

This award was created to recognize a member or volunteer who has helped to solve a critical problem, worked behind the scenes on a special project, provided a unique contribution or provided extraordinary leadership to the organization.

Read more about Kathleen on the next page.

"Have meet and greet sessions or table topics to get people mixing and talking"

"I really enjoyed all these sessions but especially the legal workshop."

LiVE 2017 was a HUGE success!
A very special thank you from everyone at PAVRO goes out to this year's wonderful presenters and attendees.

"It was a great opportunity to meet and talk with colleagues"

"Allowing more time for networking"

"Having it at this location. Central and accessible"

report met
Survey analysis
result select
question

Missed the survey?
No worries, take it now and help us make next year even better!

Thanks for telling us how we did!

www.surveymonkey.com/r/PAVROLiVE2017

SAVE THE DATE for LiVE 2018!

Don't miss out next year's special event set for May 3rd and 4th. Stay tuned for more details later this year!

Member Spotlight

Our new feature will introduce you to a PAVRO member every month!



Meet

Kathleen Douglass

I am the Principal of Douglass Leadership Group: Strengthening Your Leadership with Training & Development. As of June 22, I am now past- Past President; was elected as V-P in 2011 and served on the board first in 1999 as a 'Regional Director' and then as an elected board member until 2005.

Number of years working in the field: 35 years

What brought you in to the field of Volunteer/Engagement Management?

I was a long-time volunteer with UNICEF and Girl Guides which gave me the informal training for the sector and then, when hired by the Arthritis Society, I undertook volunteer management formal study at Humber College, and related disciplines at both York University and University of Toronto.

What brought you into the field of volunteer engagement/management?

I have a degree in social work and have always enjoyed helping other. It was an easy transition into the volunteer engagement field and seemed right at the time and it still feels right after all these years.

What is one thing you could change about your profession?

I would like to see a greater real understanding and respect for what we do, for what we accomplish and for what we contribute to our communities. Based on my experience, we are not as assertive in getting recognition for our profession and for our sector as perhaps we could be - perhaps, because, by and large we are all 'nice' people who want to make a difference but not make waves.

What is a fun fact about yourself?

With the exception of Antarctica, I have travelled to all continents.

What did it mean to you to win the President's Award this year?

Being honoured with the 2017 President's Award was a surprise and a joy. To be acknowledged for simply doing what was asked of me puts a smile on my face and energy in my heart to keep on giving back, to saying YES and to appreciate all those around us who help us succeed. The award sits with pride in my library on the shelf with my 'professional development' books so that when I look up from reading, I see it and am reminded of the delight I felt when presented this recognition. Thank you!

What keeps you in the profession?

What gets you up in the morning? Working with volunteers and in the not-for-profit sector is unique in that people's motivation is generous and, if not always altruistic, at least civic minded. It's all about the people and what we can accomplish together. What gets me up is that I love and live an engaged life, am deeply grateful for all that I have, the opportunities that await me and the joy in learning.

What is your "go to" volunteer management resource, book, website etc.:

I have a pretty extensive resource library but the one book I refer to most often is 'Roberts Rules of Order' - no surprise, huh!

What is your favourite quote?

If it is to be, it is up to me (20 letters, 10 short words!)

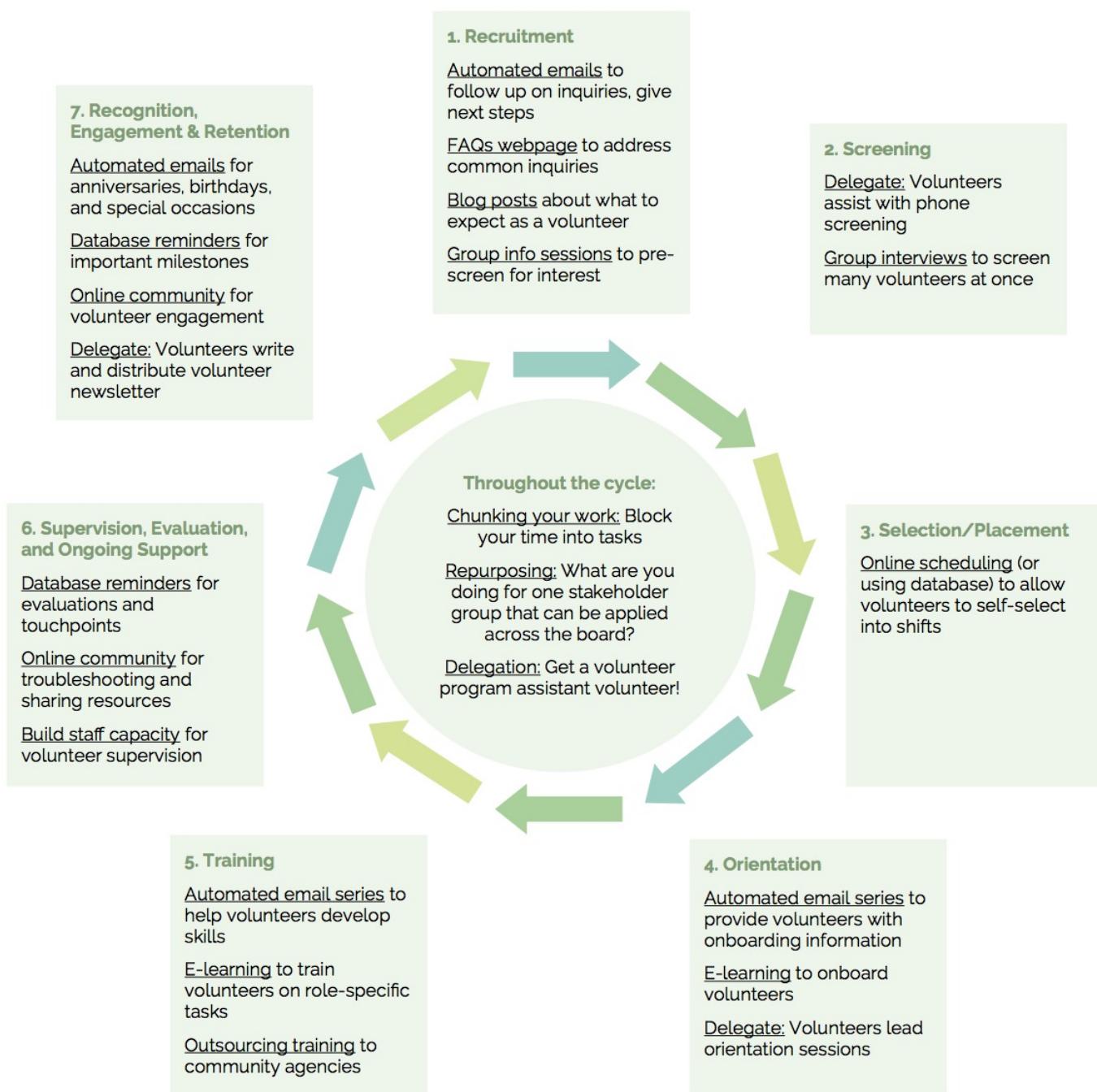


LiVE 2017 Presenter Spotlight



Time Management Hacks for Volunteer Managers

When volunteer engagement is only one of your roles, you can't do it all! Here are some time-saving tips, systems, and hacks that you can use throughout the volunteer engagement cycle:



For more information, visit our website at www.charitysavant.com

Time Management Hacks for Volunteer Managers — Copyright Charity Savant 2017

Welcome to the Board!



Name: Kari Astles

Board position:
Director, Member
Services

Current job title:
Senior Coordinator,
Volunteer
Engagement



Name: Johanne
Deschamps

Board position:
Director of
Communications

Current job title:
Volunteer
Engagement
Professional

Why you joined the board:

I joined the PAVRO board as an opportunity to stay connected in the field of Volunteer Engagement and because I felt this was the next logical step after participating in a variety of PAVRO committees over the past few years. I feel that I have reached a stage in my career where I have the confidence to support others in the field and to continue to grow myself within the profession.

Fun fact about you:

I have been a lifelong volunteer, starting at age 8 as a fashion model for an artisans co-op. I have been volunteering for the past 10 years as a Girl Guide and Pathfinder Leader with Girl Guides of Canada and had the opportunity to take a group of girls to Our Chalet, the World Guiding Center in Switzerland, last summer.



Name:
Susan Melnick

Board position:
Secretary

Current job title:
Volunteer
Coordinator

Why you joined the board:

I joined the Board for the professional development opportunities and giving back to the sector.

Favourite quote:

"Kindness is the language which deaf can hear and the blind can see." -Mark Twain

Why you joined the board:

After being on the Communication committee for over a year, I was grateful for the opportunity to deepen my support to this great cause. I am passionate about the Volunteer Engagement profession and want to help generate the momentum needed to move PAVRO's mission forward.

Fun fact about you:

To help the declining bee population, my husband and I became urban beekeepers this spring. The experience has been amazing so far and our lovely bee hive has been a wonderful addition to our backyard and neighbourhood gardens!



Name:
Cathy Annetta

Board position:
Director of
Member Services

Current job title:
Coordinator, VR
Trillium Health
Partners

Why you joined the board:

I have volunteered with PAVRO on various committees for the last couple of years. Joining the Board is a great opportunity to continue connecting with other leaders of volunteers to share ideas and challenges, represent our profession and determine where PAVRO goes into the future.

Favourite quote:

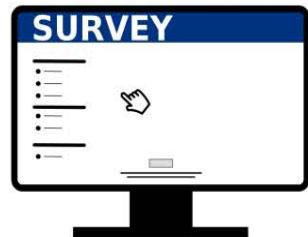
My favourite quote is from Winston Churchill and I have it framed at home: "Never, never, never give up!"



Standardized Volunteer Opinion Survey for the Hospital/Healthcare Sector (Available in French or English)

Information you need to achieve a successful Volunteer Program:

- Comprehensive feedback from your volunteers
- Quality data to guide your strategic planning, outcomes based measurements, program initiatives & align with Bill 46
- A forum for benchmarking and identifying best practice



PAVRO is pleased to offer a **STANDARDIZED VOLUNTEER OPINION SURVEY** tool that will give you this information and more...

The survey offers a well researched and designed tool that addresses key dimensions for a successful volunteer program. The **Survey Package** includes:

- A Software Tool that consists of 42 questions with the following seven themes: volunteer experience, orientation, recognition, volunteer impact, teamwork, patient safety and general safety.
- The survey is managed by PAVRO. Analysis is completed by an independent consulting firm that specializes in quality improvement and survey analysis.
- A Report will be provided identifying each organization's program strengths and areas of growth, and highlighting high performers within each theme. This will in turn, allow organizations to identify best practices and develop improvement initiatives.

The cost for the Service Package is \$2.00 per participating volunteer, at a minimum of \$275.00 to a maximum of \$1,500. There is a nominal fee for hard copy entries completed by PAVRO on behalf of organizations. For non-members, an additional fee will apply. Please contact pavro@pavro.on.ca for details.

Survey Registration: September 2017, Survey Launch: November 6, 2017

For more information, please visit: <http://www.pavro.on.ca/svos-overview> or contact:

pavro@pavro.on.ca

Acknowledgement: This survey and initiative was developed by
C. Burvch. A. Caird. J. Fine-Schwebel. M. Fliess and H. Hardie

Join PAVRO NOW!



Did you know that pro-rated pricing is now available for PAVRO memberships? Now is the perfect time to experience all the benefits of membership for only \$80!

Don't keep this to yourself, please share with your network!

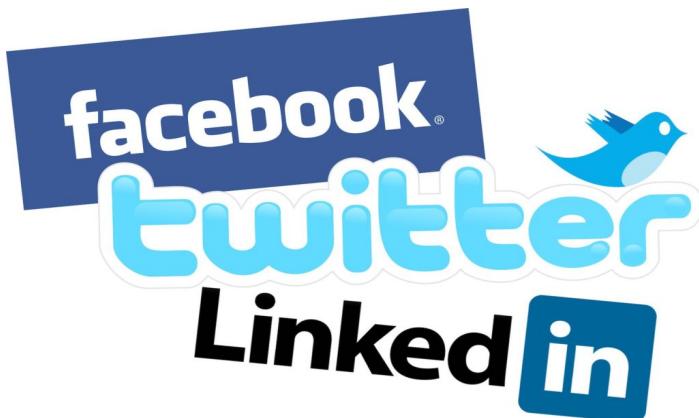
Volunteer with US!

Help spread the word about the great work that Volunteer Management Professionals do!

The Communications Committee has a position opening for a Social Media Coordinator.

Please consider gifting your time to this exciting role and to our great cause!

<http://www.pavro.on.ca/volunteer-with-us>



Follow Us!

Keep tuned to our Social Media pages for all things PAVRO.