

Standardized Volunteer Opinion Survey

Confidentiality Guidelines

Participants of the Standardized Volunteer Opinion Survey will receive a number of analysis and report documents which include:

- The Standardized Volunteer Opinion Survey Report includes data for all organizations(PDF)
- Multi-site Report (where applicable)
- Survey Presentation (Power Point)
- Organization raw data and survey comments for your program (Excel)
- Organization comparison form (Excel)

What can be shared:

- The information from your program specific data and the Excel comparison form can be used however you feel appropriate.
- Organization comparison form

What <u>cannot</u> be shared/distributed:

- Standardized Volunteer Opinion Survey Report
- Survey Presentation
- Standardized Volunteer Opinion Survey Questionnaire and questions (the survey is under copyright)

We ask that you do not identify data results from the other organizations in the survey to respect the confidentiality of this information. Although you cannot mention hospital names (and their related data) for the purpose of preparing presentations for your volunteers, management team or leaders in your organization you can refer to the percentages from the high performing hospitals and the averages (group totals) for all organizations. The comparison document may be helpful for this type of reporting.

By participating in the PAVRO Standardized Volunteer Opinion Survey you agree to abide by the confidentiality guidelines as stated above.